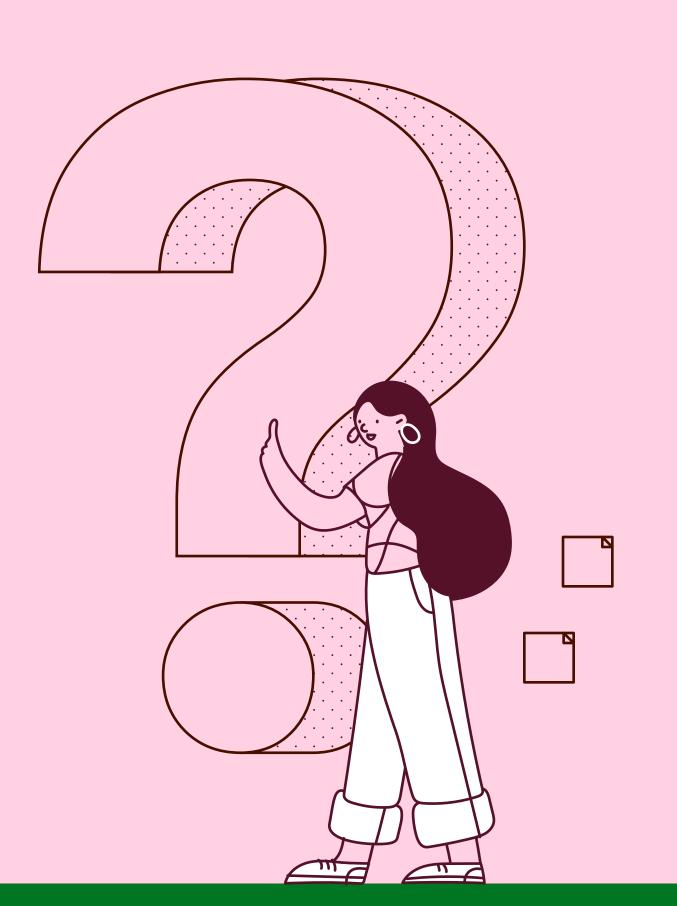
## fiver.

# Onboarding Questionnaire.



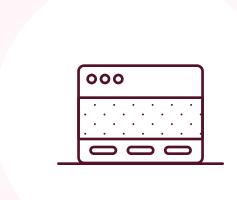
To properly onboard new Buyers, we need to understand their business and goals.

Ask your Buyer to answer all or some of the following questions. The answers to those questions will help you better understand your client's brand, needs, goals, and expectations, promising a better delivery experience and a higher satisfaction rate.

#### General information



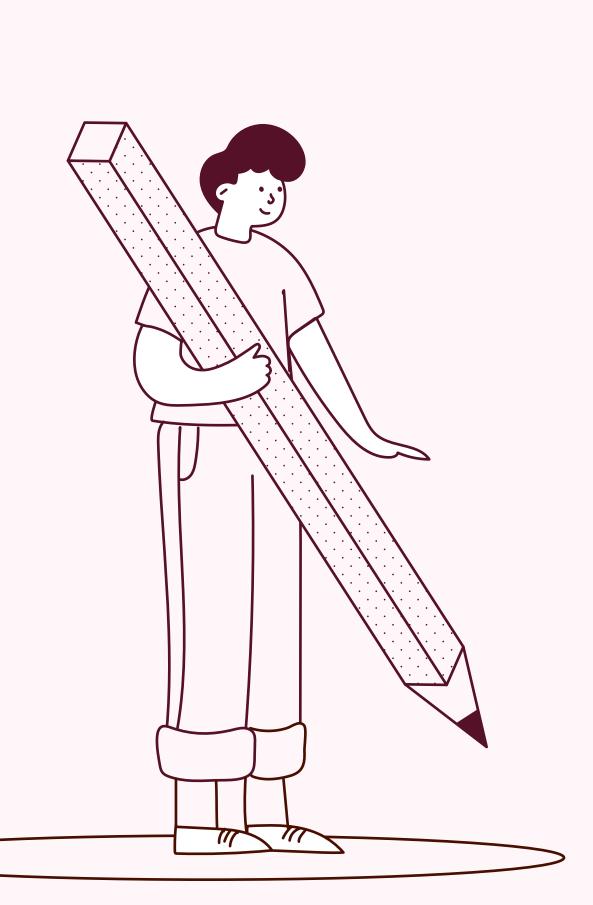
**Business name** 



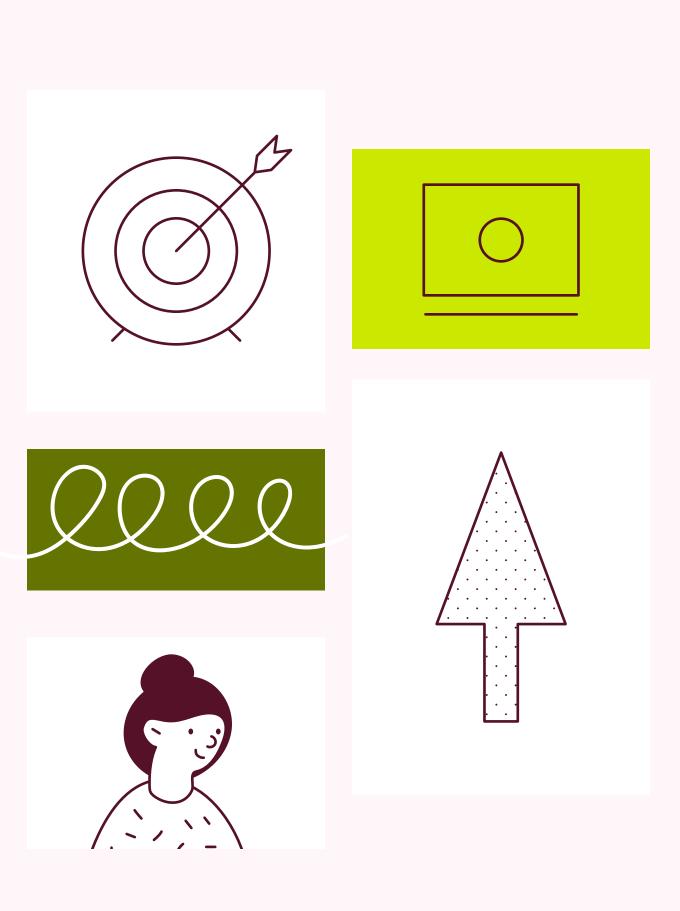
Website / landing page

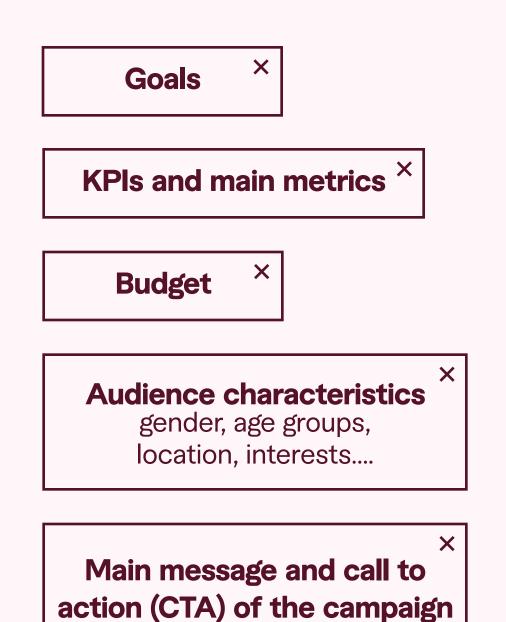


Relevant ad account information / credentials



## **About** *the brand* Who are you? What do you do? Your services/products Are you solving a problem? If so - what is it? Why do people want to buy your product/service? Strengths & weaknesses Unique selling point Marketing goals and KPIs Target audience (location, age, gender, interests, etc.) Buyer persona Competitors



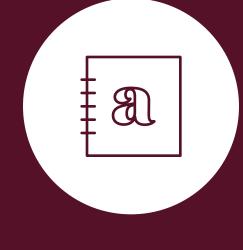


About the campaign

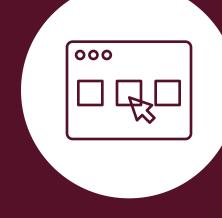
**Existing assets (content)** ×

### **Branding** & materials

(Needed for content creation)



**Brand book & brand** guidelines (including color scheme, fonts, styles, etc.)

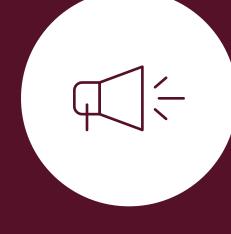


Link to the business

media kit and visual

materials (logo, photos,

videos, etc.)



**Brand voice & tone** 



Any additional information